



# **2020/ANNUAL REPORT**

## **Everyone Deserves a Home Where Their Heart Can Soar**

Dear Friends,

Our individuals have been the heart of TNC Community since we began caring for people with intellectual and developmental disabilities in 1949. Our compassionate, skilled staff and a person-centered approach means TNC consistently:

- Provides the best in health and personal care.
- Builds bonds with each individual and family.
- Accommodates specific wishes and needs, so our individuals truly love their homes!

This is why some of our individuals have called TNC home for more than 40 years! TNC couples the best staff with support from our families and community to make a real difference in the lives of our individuals.

Thank you for continuing to support TNC Community!

## Kelly McGillis Executive Director



Kelly McGillis, Board Chair Doug Hall, and TNC individuals were thrilled to accept a generous donation from Mussleman & Hall Contractors to support TNC Community services.

### Health & Happiness at TNC

Kelly's health improvement after just 2 months at TNC was phenomenal! Born with a heart defect related to a developmental disability, Kelly's pulmonary valve was replaced at age 6. As an adult, Kelly lived in a care facility where she wasn't finding health or happiness.

In October 2020, she moved to TNC after a 5-day hospital stay with acute heart failure. She was at 30 percent heart function, struggling to breathe, and being considered for a heart transplant. "Her health was so precarious," said Kelly's mom, Carol.

Specialists—and Carol—credit the care given by the TNC Team for Kelly's dramatic recovery. By the end of November, Kelly's heart was back to her normal level of function and doctors were no longer considering a transplant. "The TNC staff was just awesome!" Carol said, explaining how they monitored Kelly closely and found ways to accommodate her wants and needs within a strict care plan.

Kelly is thriving thanks to this great care, and because she likes her home. Carol said, "Everyone has emphasized to Kelly that TNC is her

home, and they do things to make her comfortable in her home." That includes her own crafting space in the main part of the house, and a bedroom painted in her favorite pink and decorated with dreamcatchers and journals she created.

"I like it," Kelly said. "I like being able to be independent."

Kelly's story illustrates what sets TNC Community apart as the region's foremost provider of high-quality services to individuals with developmental disabilities:

- Our Health Services Team works closely with TNC staff to consistently deliver expert care for our individuals' special health needs.
- TNC is home, where our individuals find comfort and pursue the life that fulfills their goals and desires.

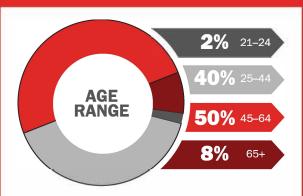


Kelly with her family's pet, Shelby



Kelly loves her room at TNC

#### **OUR COMMUNITY**





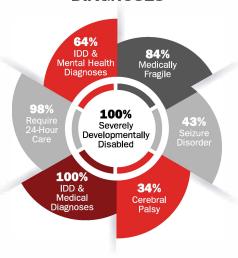
20%>African-American

2% >Asian

72% Caucasian

6%>Hispanic

#### **DIAGNOSES**



#### **SUPPORTS**



### Resilience through Pandemic Challenges

Facing challenges and adapting solutions for each of our individuals has always been part of life at TNC. We continue to vigilantly respond to the COVID-19 pandemic with stringent health and safety protocols. The pandemic also demands increased precautions for staff, even when away from their jobs. We focus on limiting our exposure because the health and safety of our individuals — so many of whom are medically fragile — is our top priority!

Sticking to the most conservative preventive and treatment guidelines, and providing consistent communication has kept our individuals and staff safe. TNC is stewarding CARES Act funding (FY21) to meet increased healthcare demands. Thanks to a special grant from the Developmental Disabilities Resource Board of Clay County, we remodeled space to provide safe, comfortable quarantining for individuals when necessary.

COVID expenses create funding gaps averaging \$13,000 each week. In the wake of this crisis, TNC is heartened by generous support, including a \$35,000 relief grant from Louetta M. Cowden Foundation, Bank of America, N.A., Trustee. Lance and Vicky Sparks offered to match up to \$10,000 in December donations. The Hartwig Family Charitable Fund ensured we received the match by giving \$10,000 to TNC, and many individuals' and families' contributions helped us exceed our end-of-year giving goals!



TNC places a high value on helping our individuals pursue interests that bring them joy. We maintain transportation and staffing to care for our individuals' special needs without limiting their engagement in the world. Billy and Curtis, accompanied by staff, enjoyed a summer 2019 Branson trip, going to two shows of their choice, favorite restaurants, and shopping.

#### Fiscal Year 2020 Financials

July 2019-June 2020

REVENUE	\$5,064,275
Gifts & Grants	\$333,530
Reimbursement for Services	\$4,673,717

#### **EXPENSES** \$5,284,155 Employee Compensation & Benefits \$4,343,709

#### THANKS to HELP from YOU...

Adults with IDD achieve health and personal goals in safe, loving homes! A day in the life at TNC includes myriad activities as unique as the individuals' needs and personalities.

**100%** of individuals require assistance with some aspects of their care

**48%** require assistance with everything



1.707 doses of medication are administered throughout each 24-hour period

38 daily doses on average per individual



440 hours of in-home care provided each day

**160,600** hours of direct service provider care each year



24 hours a day on-call nursing care

**10,400** hours a year of care by Health Services Team



#### How Family Members Describe Relationships **Between TNC Staff and Individuals**

TEAM LOVING Friendly COMPASSION

Great Attentive SUPPORTIVE

TRUSTWORTHY Reliable Caring

Affectionate Pamily DEDICATED

**LOVABLE** 

Responsibility

Friendship

Respectful TRUE

**GOOD** Receptive

INTELLIGENT

#### **Board of Directors**

Doug Hall, Chair, parent Jerry Cornell, Vice Chair, volunteer Amanda Kumma-Reeves, Treasurer, Certified Public Accountant Tonya Simmons, Secretary, banker

Alan Flory, volunteer Billy Wilkinson, TNC individual Curtis Elliott, TNC individual Gary Schneiders, business owner Gino Taylor, healthcare administrator Kelly McGillis, TNC Executive Director Latina Shelby, TNC individual Rickey Pierce, banker Tom Reichert, lawyer



#### **Celebration of Donors**

TNC Community is a 501(c)(3) nonprofit organization. We are grateful to our donors and volunteers for making a difference in the lives of the vulnerable individuals who call TNC home.

This list honors contributors from July 2019–June 2020.

3-Feathers Construction Accelerent - Kansas City Alan & Chris Flory

Albert Tamm Lumber Company

Alicia Mitchelson Alpha-Omega Geotech AmazonSmile

Amy & Chris Brown Angela Crowley Ardith Scheer

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Steven Ridgeway Swanson Bernard T&E Service Co Talon Concrete The Signatry

The Victor L. Phillips Company

Thomas McGee Group Travelers Insurance Trisha Jolliffe McCurry

Triumph Construction Supply
United Way of Greater Kansas City

Vanguard

World Fuel Services

#### **Our Mission**

TNC advocates for interdependent living, education, and community inclusion through competent, caring support.

With a dedicated team of direct service providers and staff, plus diversified support from across our community, TNC Community provides the highest quality services while compassionately meeting the unique needs of each adult with intellectual and developmental disabilities who calls TNC home.

TNC Community is supported in part by















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